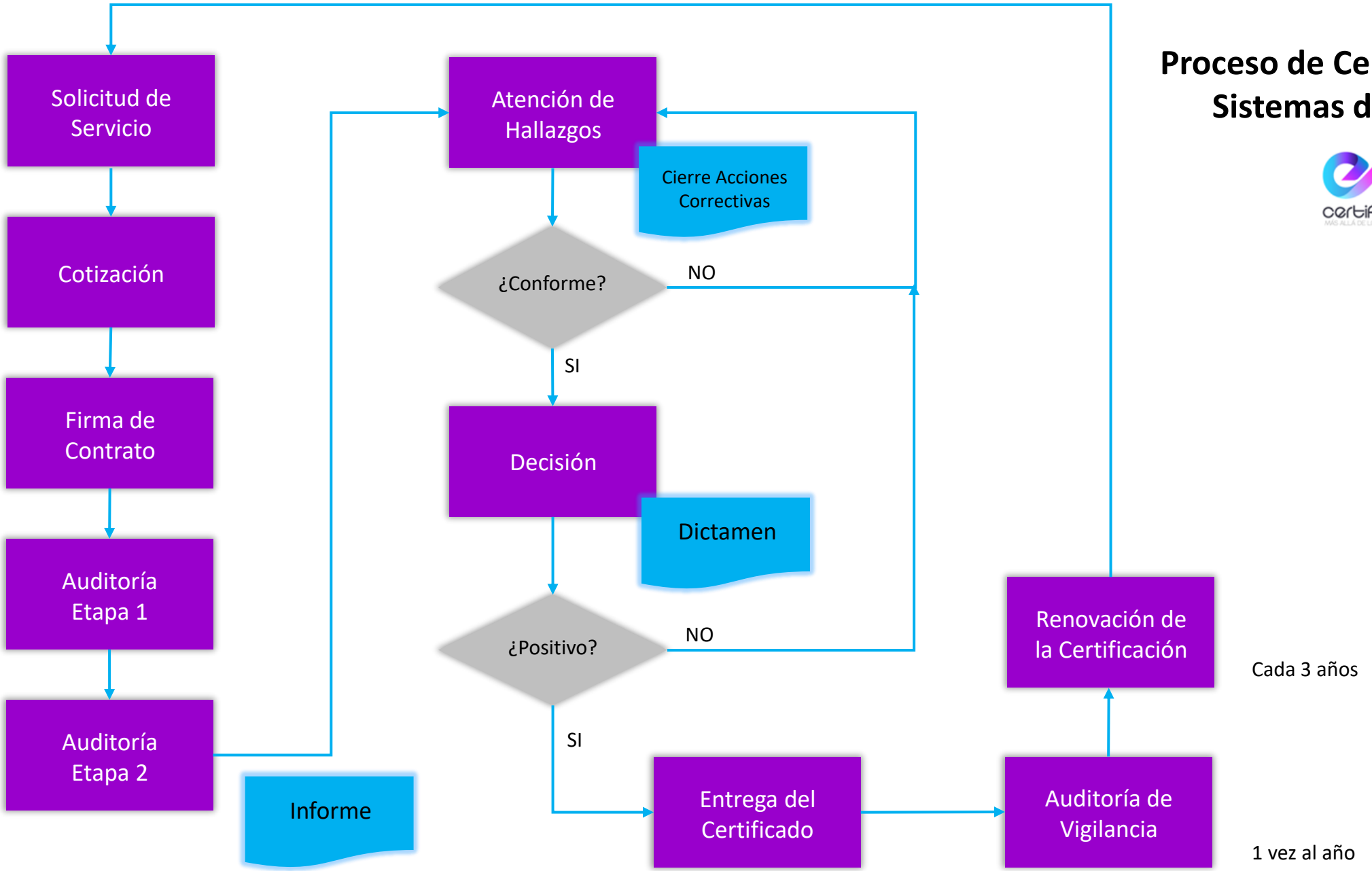Proceso de Certificación de Sistemas de Gestión